USACE A76 Competitive Sourcing for Information Management and Information Technology (IM/IT)

On Site Overview

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Seattle, Wash.

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USACE A76 Competitive Sourcing for Information Management and Information Technology (IM/IT)

Agenda

Introduction to site members

Overview of your organization's mission

Overview of your office's mission in supporting your organization

Overview of any special support missions or customers you wish to highlight

Conduct Walk through of your facilities

Questions

CORPS THEMES

Strengthen Our National Security

Sustain Our Prosperous Economy

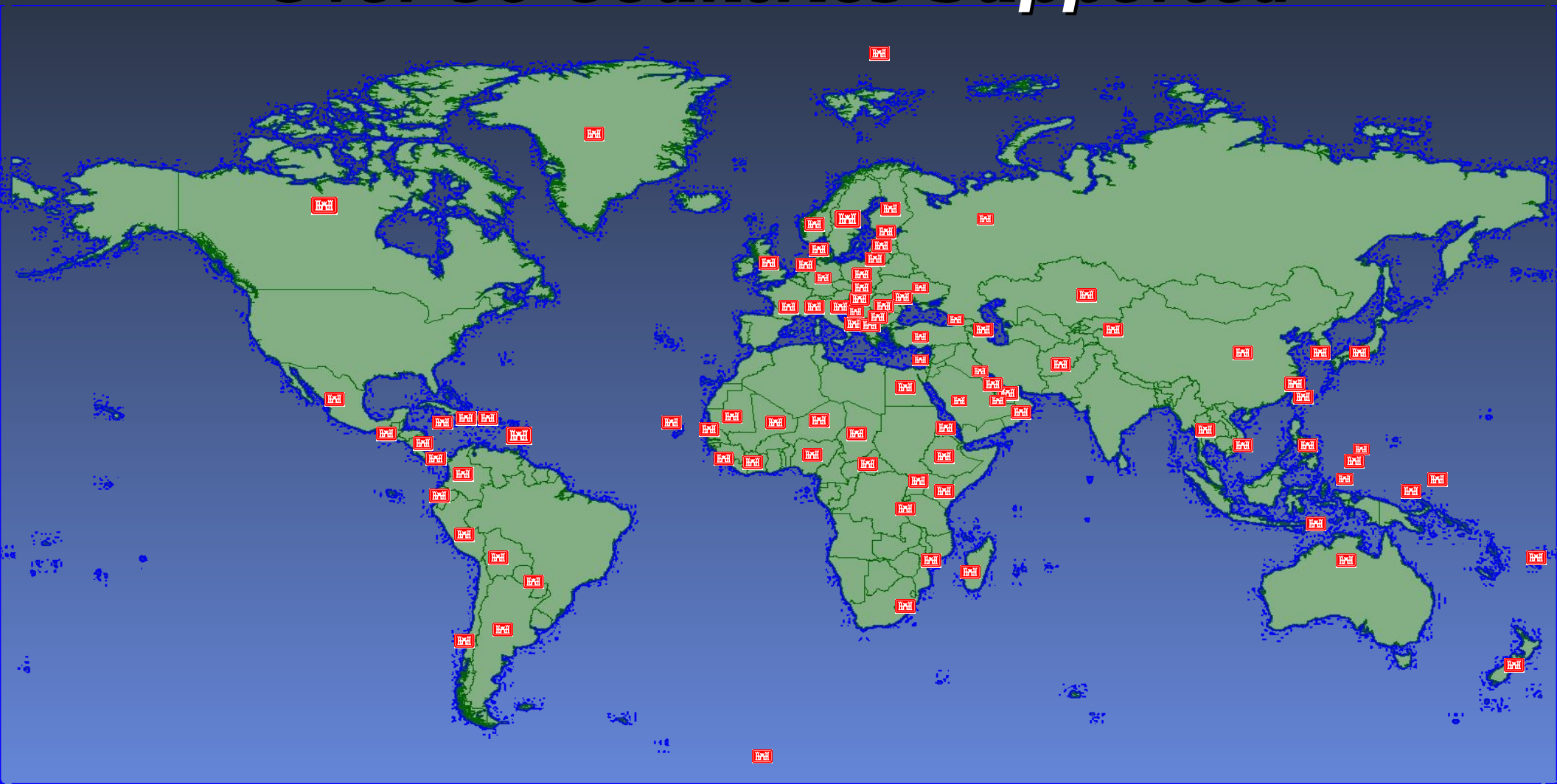
Enhance Our Environment

FIVE MISSION AREAS

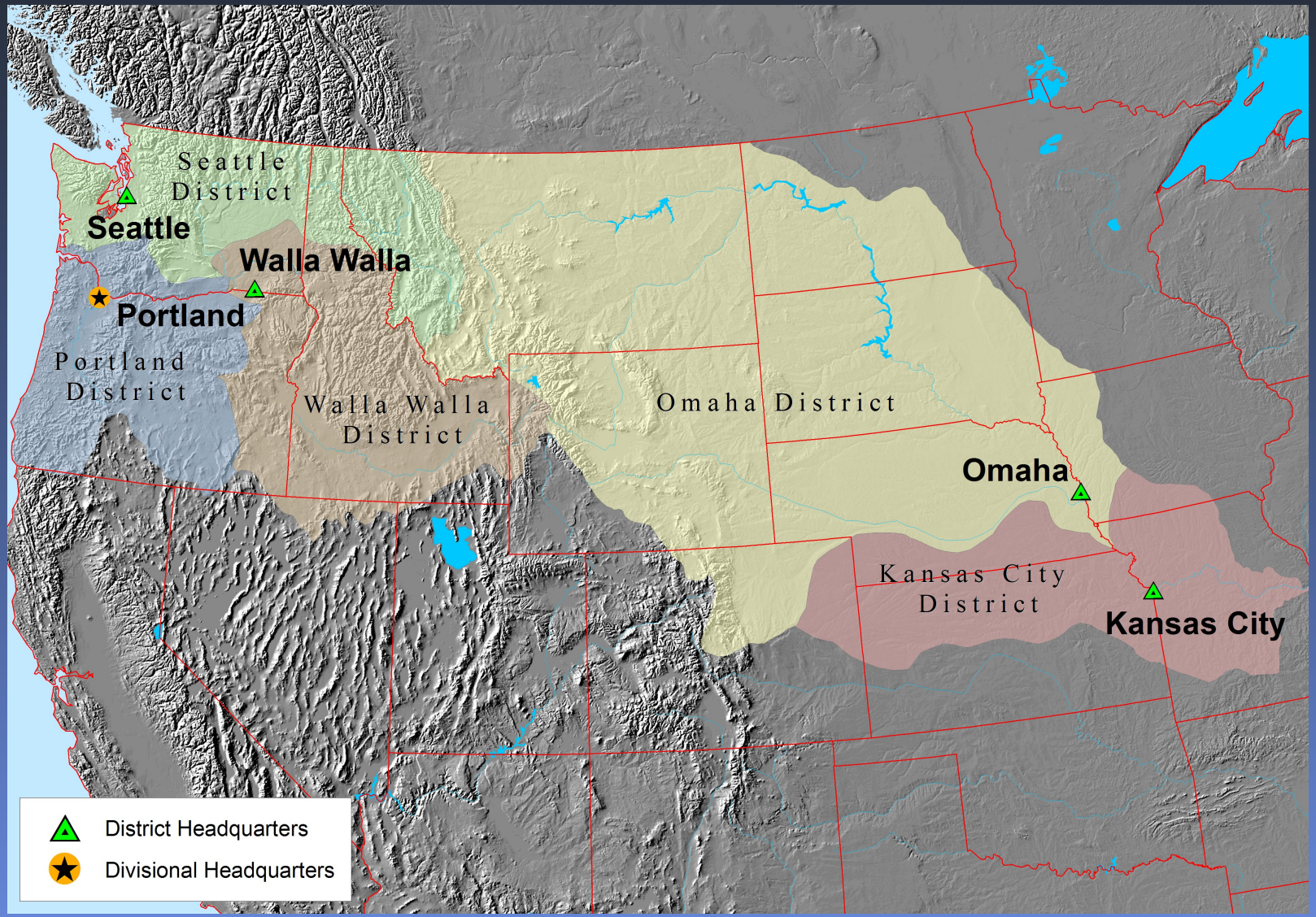
Warfighting
Homeland Security
Environmental
Infrastructure
Water Resources

GLOBAL ENGAGEMENT

Over 90 Countries Supported



NORTHWESTERN DIVISION CIVIL BOUNDARIES



SEATTLE DISTRICT

Founded in 1896

Navigation

Regulatory authority

Flood control

World War I

Hydropower

SEATTLE DISTRICT

A Distinguished History

World War II

Parks and recreation

Disaster relief

Environmental and regulatory

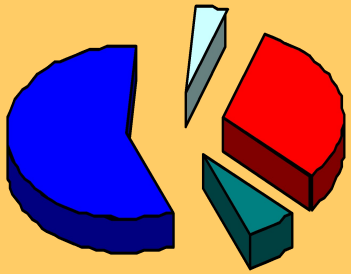
Historic Preservation

Alcan Highway – 1942

TOTAL DISTRICT WORKLOAD

FY 2005

FY05 District Workload $432 Million



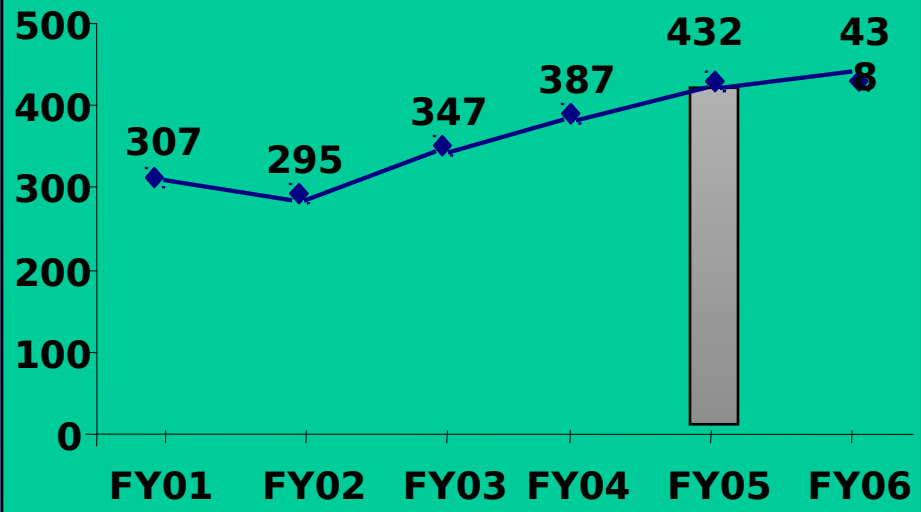
Military HTRW
4%
$18M

CIVIL
31%
$135 M

MILITARY
58%
$250M

IIS & EPA
7%
$29M

District Workload Trend ($ Millions)



MILITARY INSTALLATIONS

WASHINGTON

MONTANA

SEATTLE

SPOKANE

GREAT FALLS

McCHORD AFB

MALMSTROM AFB

YAKIMA FIRING CENTER

UMATILLA ARMY DEPO

OREGON

IDAHO

BOISE

FT. LEWIS

FAIRCHILD AFB

MOUNTAIN HOME AFB

MILITARY PROGRAMS

Army Transformation, Deployabil
and Readiness
Fort Lewis Modularity & BRAC05
Barracks Construction thru FY08

Malmstrom & Mt Home AFB
Family Housing Programs
Fairchild AFB
Tanker Replacement Beddown

FUTURE REQUIREMENTS

Opportunities and Trends

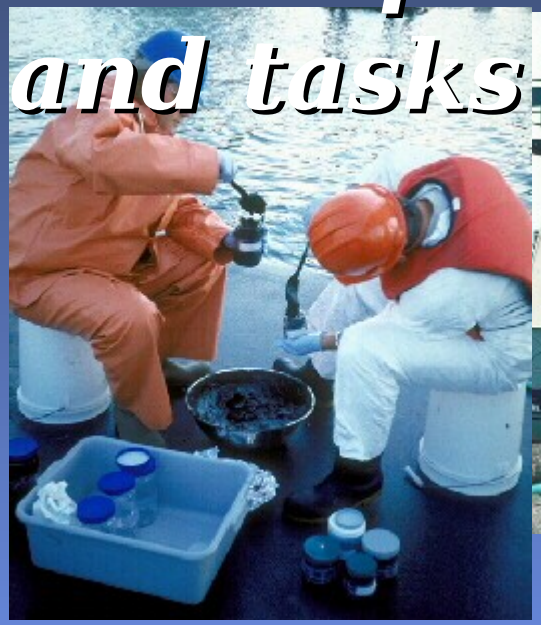
Military Programs

- Indefinite delivery A-E contracts
- Army Transformation/GPI
  - Modularity – Perm Facilities
  - MILCON improvement
    - Better, faster, less expensive, performance-b
    - consistent process, standard designs, desig
- FY05 Base Realignment and Closure (BRAC05)
- Regular MILCON program

Seattle District Deploys

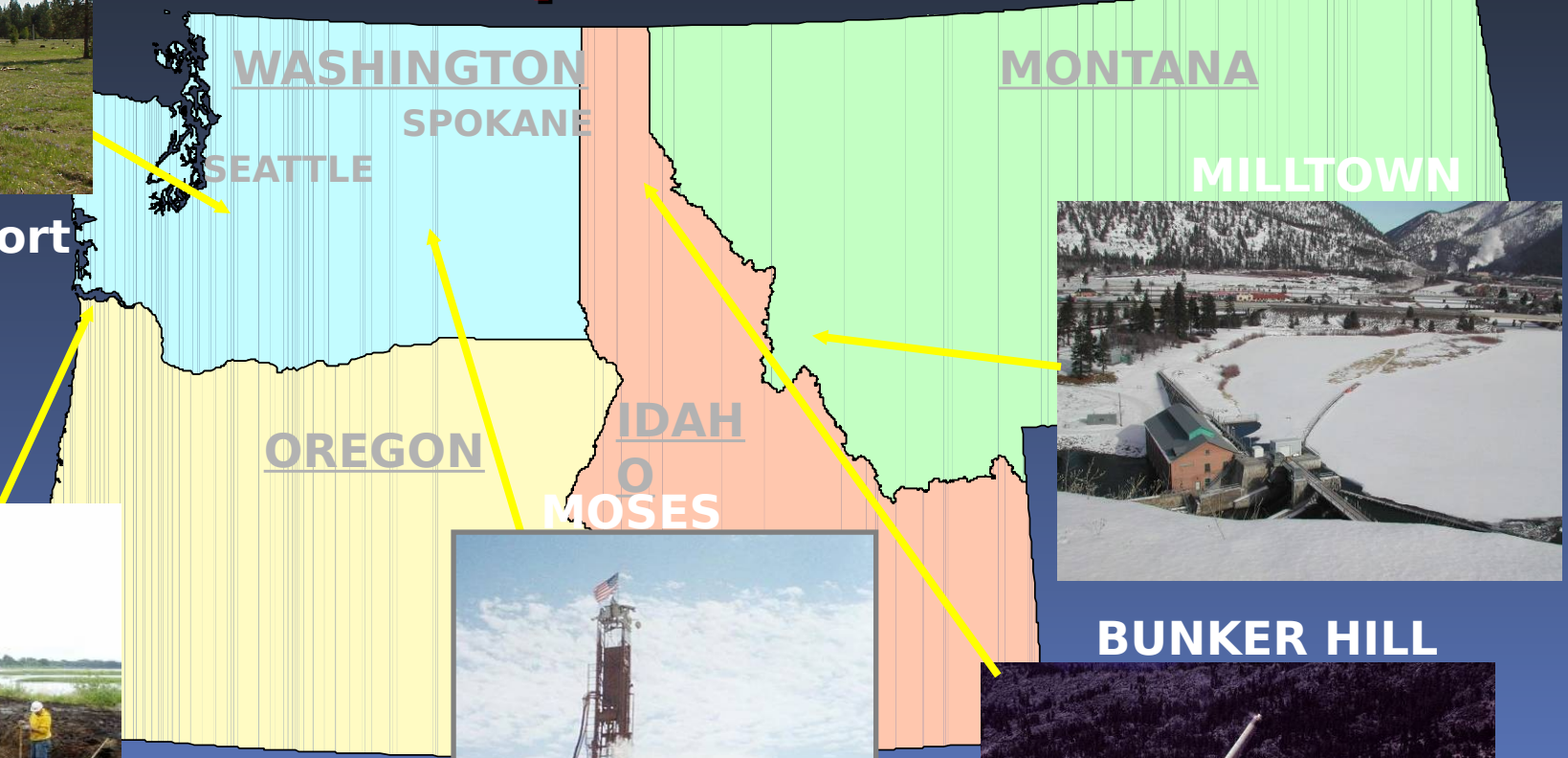
Deployment – Home Support

Flip side of deployment: *necessary and important people cover missions and tasks for those deployed*

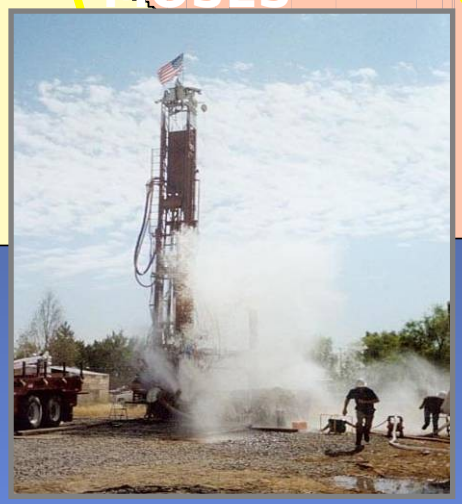


Hazardous, Toxic, Radioactive Waste Clean-up Customers

Range Support

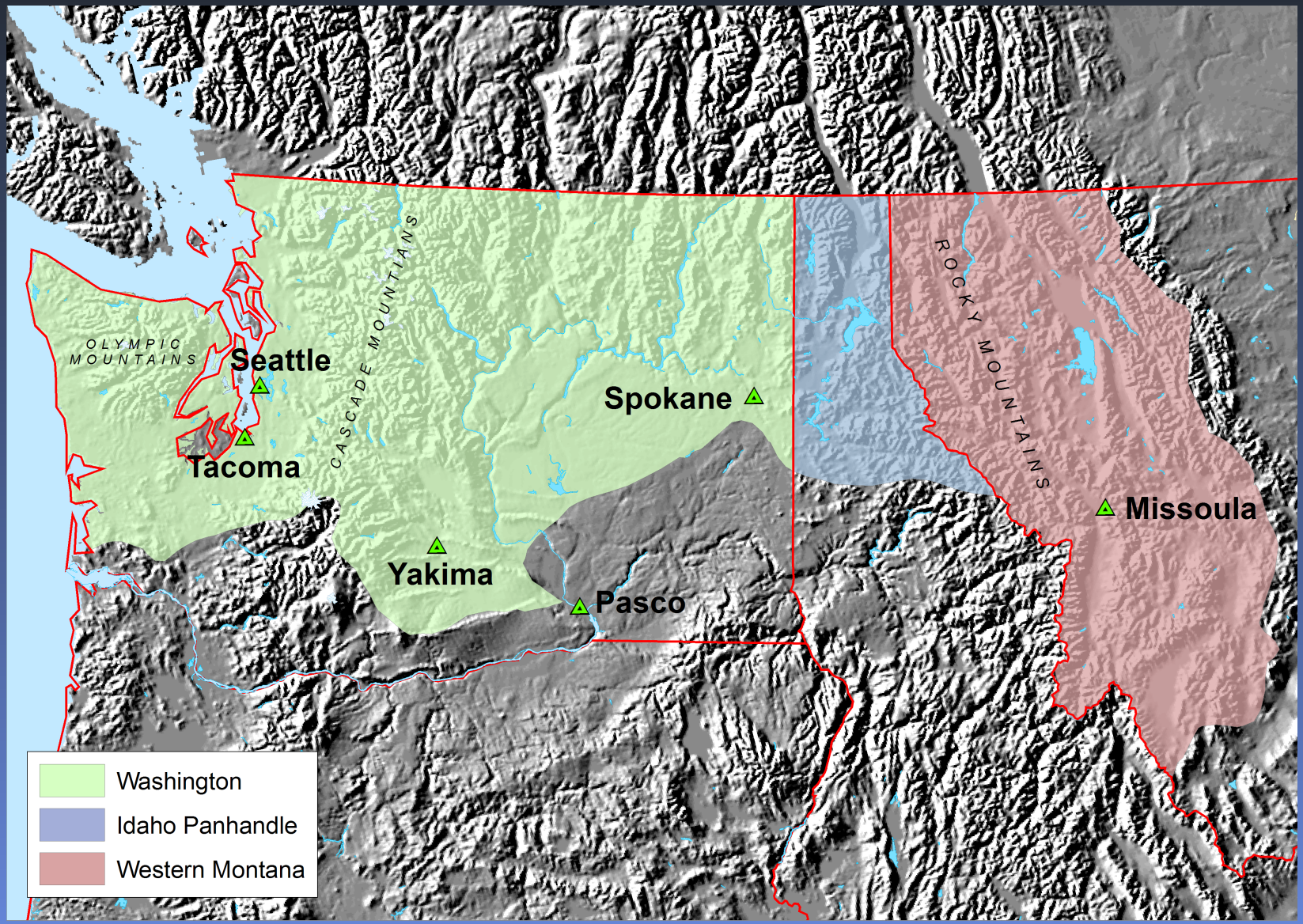


Tongue

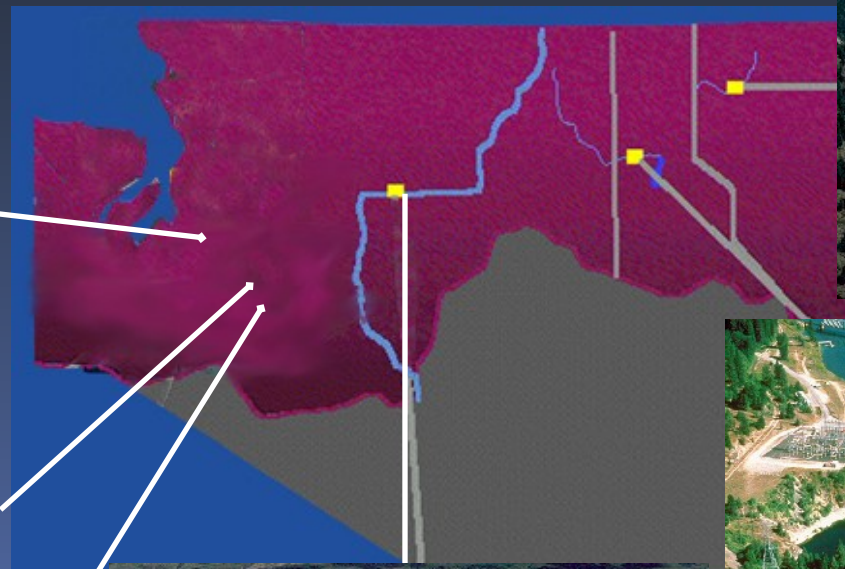


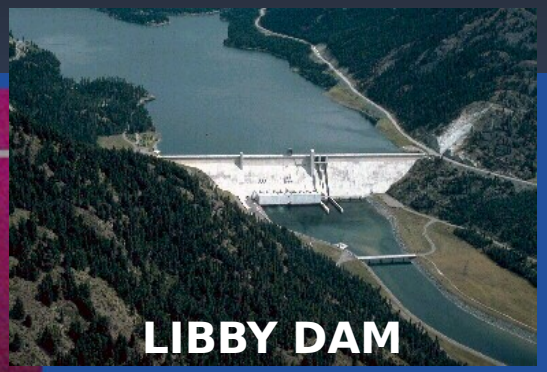
BUNKER HILL

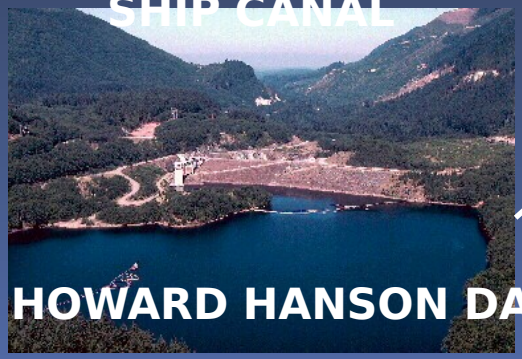
SEATTLE DISTRICT
CIVIL WORKS BOUNDARIES

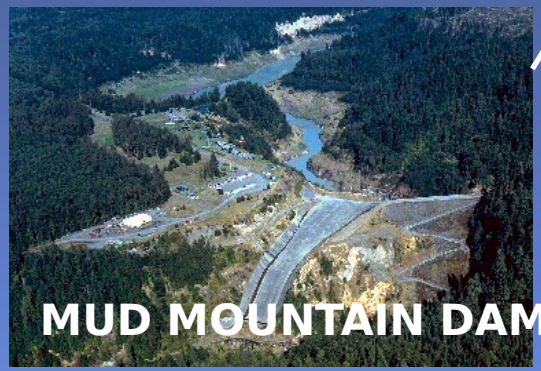


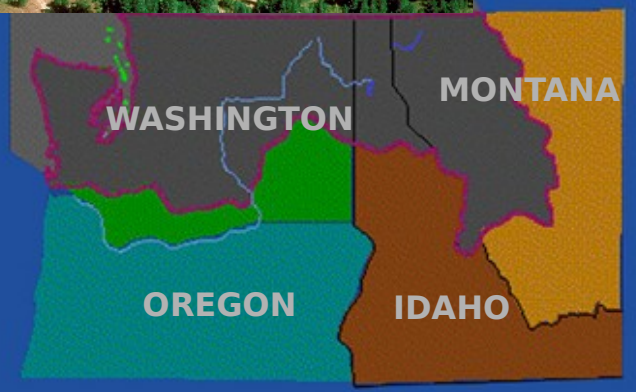
OPERATING WATER PROJECTS











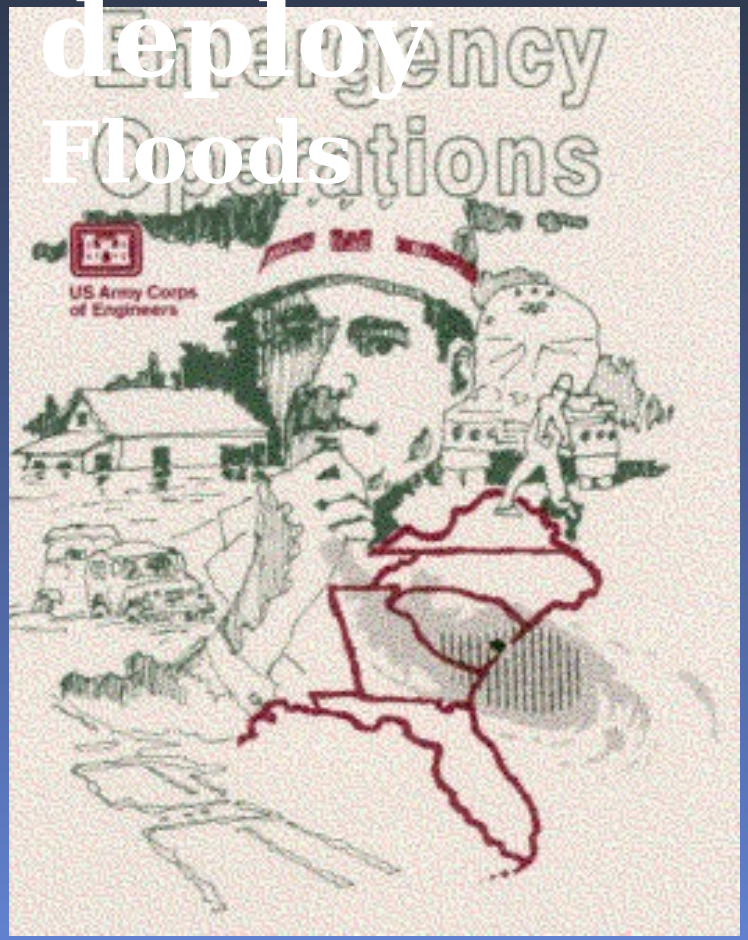
CIVIL WORKS BUSINESS LINES

- Navigation
- Flood Damage Reduction
- Hydropower
- Recreation
- Storm Damage Reduction
- Emergency Response
- Environmental Restoration
- Water Supply
- Regulatory

EMERGENCY OPERATIONS

Prepare, respond and deploy

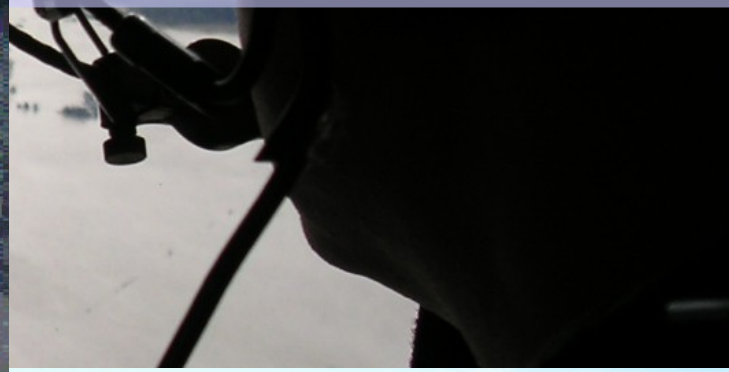
- Floods



- Earthquakes
- Storms
- Volcanoes
- War on Terror
- Tsunamis
- Droughts

Seattle District Flood fighters

Seattle District Flood Basins Map



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Information Management Office's Mission

USACE A76 Competitive Sourcing for Information Management and Information Technology

(IM/IT)

IM/IT Management

- Provide IM/IT program management
- Attend internal and external committee meetings
- Write policy and guidance
- Manage district's IT capital planning and portfolio
- Prepare and administer district's IM/IT budget and cost distributions
- Provide district's IM/IT acquisition support
- Provide training in IM/IT subjects

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Automation

- Provide GIS and CADD support to district
- Develop and manage internal and public web sites
- Provide database development and support
- Help desk
- Provide e-mail service
- Manage 50+ servers in a network operations center

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Communications

- Provide wireless (microwave, VHF, cellular) voice and data
- Plan and manage wired data communication network
- Provide radio service support, including tower equipment maintenance
- Support secure network communications

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Information Assurance

- Provide information security awareness and training
- Respond to IA threats
- Perform information security investigation assistance
- Create IA accreditation and continuity of operations plans
- Provide common access card (CAC) support
- Provide communication security (COMSEC) support
- Manage IA Vulnerability Alert software patches and reporting

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Records Management

- Provide a records management program with off-site records storage
- Manage a district mail distribution system
- Administer correspondence management program

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Printing and Publications

- Provide printing and reproduction services
- Manage publications
- Generate local forms

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Visual Information

- Provide photographic and video services
- Provide audiovisual and multimedia products and services
- Provide video teleconferencing services in two VTC-equipped rooms

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Special Support Missions

- Outside customers: We are hired to do web and database work for larger customers on occasion, including Bonneville Power Administration
- Special priority for some internal customers:
  - Water management priorities dictate network availability
  - End-of-year processing demand network and help desk support availability
- Provide volunteer IT specialists for emergency response and Global War on Terrorism duty. Calls for a response on short notice for duty that may last weeks to months.
- Knowledge manager provides organizational/cultural change support

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Sites that Seattle IMO supports – p. 1

Site Name	City	State	Number of customers at site
Seattle District Office	Seattle	WA	545
Chief Joseph Dam Project Office	Bridgeport	WA	115
Lake Washington Ship Canal Office	Seattle	WA	50
Libby Dam Project Office	Libby	MT	50
Albeni Falls Project Office	Oldtown	ID	40
Northwest Area Office	Ft. Lewis/Tacoma	WA	40
Spokane Area Office	Fairchild AFB/Spokane	WA	30
Mud Mountain Dam Project Office	Enumclaw	WA	15
Eastern Environmental Office	Coeur d'Alene	ID	10
Ft. Lewis Business Center	Ft. Lewis/Tacoma	WA	9
Mountain Home Resident Office	Mountain Home AFB	ID	9
Kellogg Office	Smelterville	ID	7
Malmstrom Resident Office	Malmstrom AFB	MT	7
Missoula Office	Missoula	MT	7
McChord Project Office	McChord AFB/Tacoma	WA	6

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(IM/IT)

Sites that Seattle IMO supports – p. 2

Site Name	City	State	Number of customers at site
Hoquiam Navigation Shop	Hoquiam	WA	5
Forest Resources Office	Ft. Lewis/Tacoma	WA	4
Howard Hanson Dam Project Office	Ravensdale	WA	4
Wyckoff Office	Bainbridge Island	WA	4
Portland Air National Guard Office	Portland	OR	2
Southwest Regulatory Office	Vancouver	WA	2
Yakima Project Office	Yakima Training Ctr/Yakima	WA	2
Central Regulatory Office (in home)	Chelan	WA	1
Eastern Regulatory Office (in home)	Spokane	WA	1
Boat "Shoalhunter"	Moorage in Hoquiam	WA	0
Pier 23 Project trailer	Tacoma	WA	0
Black Mountain radio tower site	Bonner County	ID	0
Schweitzer Mt. radio tower site	Bonner County	ID	0
King Mountain radio tower site	Lincoln County	MT	0
Tony Peak radio tower site	Lincoln County	MT	0
Adams Ridge radio tower site	Douglas County	WA	0

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(IM/IT)

Sites that Seattle IMO supports – p. 3

Site Name	City	State	Number of customers at site
Capitol Peak radio tower site	Mason County	WA	0
Cougar Mountain radio tower site	King County	WA	0
Creston Butte radio tower site	Lincoln County	WA	0
Grass Mountain radio tower site	King County	WA	0
Lookout Mountain radio tower site	Skagit County	WA	0
Maynard Hill radio tower site	Clallam County	WA	0
Mission Ridge radio tower site	Chelan County	WA	0
Mt. Spokane radio tower site	Spokane County	WA	0
Mt. Whitmore radio tower site	Okanogan County	WA	0
Pearl Hill radio tower site	Douglas County	WA	0
Stampede Pass radio tower site	King County	WA	0
Burlington flood support office	Burlington	WA	0
Mt. Vernon flood support office	Mt. Vernon	WA	0
Okanogan flood support office	Okanogan	WA	0
Snohomish flood support office	Snohomish	WA	0

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Seattle District Culture

We have a reputation in the Corps as being innovative and engaged.

- We have emphasized cultural change in order to be more responsive to customers and less rigid. The district is perhaps less rigid than others.
- The district has a fast-paced, high volume workload, resulting in busy, stressed people.
- We are weak on documenting and following strict processes
- The district has an environmental sustainability initiative with long term sustainability goals, LEED-certified architects, and a volunteer sustainability team.
- We are highly involved in supporting regional and national emergency response missions: floods, earthquakes, hurricanes in other regions, and Sept. 11 recovery.
- Our Army and Air Force customers are rapidly changing and demand equally rapid service from us.
- IMO's customers are used to autonomy in timing their computer, peripheral and copier purchases.

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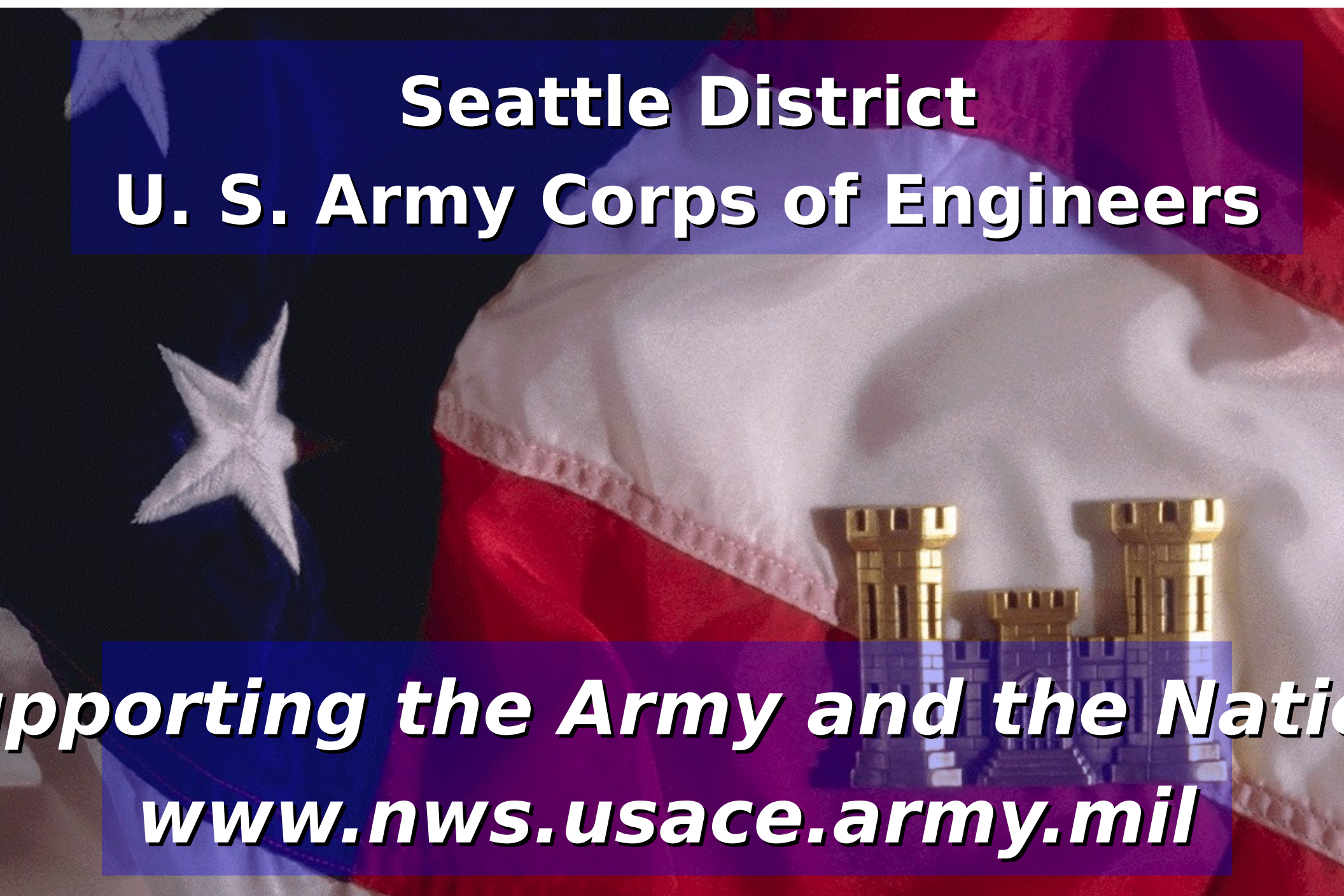
Seattle District Culture (cont.)

- IMO's customers are accustomed to selecting computers to purchase from a standard list and those computers are purchased in a "bulk buy".
- There has been, perhaps, less restriction on types of IT equipment purchased by IMO's customers than seen in some other districts.
- IMO in Seattle has a reputation of high customer responsiveness compared to other districts.
- IMO's customers are used to faster response times than described in the performance work statement, especially for management, program managers, our command staff and select project managers.
- Operations Division has held the radio maintenance function and personnel, rather than IMO. Operations Division is accustomed to controlling radio work schedules and budget.
- Larger field offices currently have their own local IM/IT support person.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U. S. Army Corps of Engineers
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